

Terms of Service

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Terms of Use 2025/06/06 03:22:15 - Read more Please read these Terms of Use and the Risk Disclosure Statement carefully. By clicking the “Start trading now” button or by accessing or using any service made available by us, you agree to be legally bound by these Terms of Use (including the Fee Structure and Risk Disclosure Statement), the Privacy Policy and all terms incorporated by reference in the foregoing.

Summary of Terms of Use

We, AltCryptoGems (hereinafter referred to as “AltCryptoGems”, “we” or “us”), at Kaprova 14, Praha 1, Prague, Czech Republic, under the Regulated United Europe RC: 9827364 , summarize below our Terms of Use to give an overview of the key terms that apply to your use of our website and trading services. While we hope this summary section is helpful, you must read the complete Terms of Use below AltCryptoGems since they provide important information about our services, our respective legal rights and obligations, and the risks involved in trading in cryptographic tokens.

Our Services

AltCryptoGems provides you with a simple and convenient way to trade one type of Digital Token for another type of Digital Token. AltCryptoGems provides you with a platform that matches your orders with open orders from other users of our Services. Users are not able to predetermine a trade with a particular user or with a particular account. Additionally, an order may be partially filled or may be filled by multiple matching orders. As of today, AltCryptoGems does not provide services for the trading of legal tender (“Fiat Currency”) for Digital Tokens or vice versa. AltCryptoGems does not provide services for the trading of one type of Fiat Currency for another type of Fiat Currency.

Eligibility and Acceptable Use

You must meet certain eligibility criteria to use AltCryptoGems’s services. You must be at least 18 years of age and there are certain locations from which you may not be able to use some or all of AltCryptoGems’s services. Other eligibility criteria may also apply. Additionally, there are certain things you cannot do when using AltCryptoGems’s services, such as engage in market misconduct or illegal activities, lie, or do anything that would cause damage to our services or systems. Please see Section 12 below on “Acceptable Use” for more details.



Trading Risks

Engaging in trades in cryptographic tokens may be highly risky. Please do not use AltCryptoGems's services for trading in Digital Tokens if you do not understand these risks.

Other Important Legal Terms

There are important legal terms provided below in the complete Terms of Use, including your indemnification responsibilities, our limitation of liability and warranty disclaimers, and your agreement to arbitrate disputes. Please take the time to read these terms carefully. You can always contact us through AltCryptoGems Help Center if you have any questions.

Complete Terms of Use

These Terms of Use and any terms expressly incorporated herein ("Terms") apply to your use of the website operated and maintained by AltCryptoGems (collectively, "AltCryptoGems", "we", or "us"), and the trading services provided by AltCryptoGems as described in these Terms (collectively, our "Services").

Key Definitions

Capitalized terms not otherwise defined in these Terms will have the following meaning:

1.1. "External Account" means any Digital Token Account: (i) from which you may transfer Funds into your AltCryptoGems Account, and (ii) to which you may transfer Funds from your AltCryptoGems Account and which has been approved by AltCryptoGems for the foregoing purposes.

1.2. "Funds" means Digital Tokens.

1.3. "Fiat Currency" means any national currency.

1.4. "AltCryptoGems Account" means a user account accessible via the Services where Funds may be stored by AltCryptoGems on behalf of a user.

1.5. "AltCryptoGems Help Center" means AltCryptoGems's customer service center with address at <https://support.AltCryptoGems.plus/hc/en-us> where you could get online support from AltCryptoGems.



1.6. “Digital Tokens” means Bitcoins, AltCryptoGems Tokens, Ripples and other digital mediums of exchange that may be purchased, sold or traded via the Services.

1.7. “Digital Token Account” means any Digital Token address or account owned or operated by you that is maintained outside of the Services, and is not owned, controlled or operated by AltCryptoGems.

Eligibility

2.1. AltCryptoGems may not make the Services available in all markets and jurisdictions, and may restrict or prohibit use of the Services from certain jurisdictions (“Restricted Locations”).

2.2. You further represent and warrant that you: (a) are at least 18 years old; (b) have not previously been suspended or removed from using our Services or other similar services provided by other parties; (c) have full power and authority to enter into these Terms and in doing so will not violate any other agreement to which you are a party; (d) using our platform in your own name and solely for your own benefit; (e) are not located in, under the jurisdiction of, or a national or resident of any Restricted Locations (as defined in Section 2.1 above); (f) will not use our Services if any applicable laws in your country prohibit you from doing so in accordance with these Terms; (g) are not a designated person under regulations issued pursuant to the lists of individuals or entities identified by the Security Council of the United Nations or the Committee as individuals or entities to whom or which apply the measures referred to in paragraph 8(d) of Resolution 1718 (2006) (including any such list as updated from time to time by the Security Council or the Committee, and made available on the Internet through the official United Nations website at <http://www.un.org/>) ; and (h) have read and understood these Terms and the Risk Disclosure Statement.

2.3. AltCryptoGems maintains an anti-money laundering, countering the financing of terrorism and know your customer compliance policy (the “AML/CFT Policy”). Pursuant to such policy, AltCryptoGems may, in its discretion, require identity verification and go through other screening procedures with respect to you or transactions associated with your AltCryptoGems Account. You agree and undertake to provide AltCryptoGems with any and all information and documents that AltCryptoGems may from time to time request or require for the purposes of these Terms or in connection with your AltCryptoGems Account (including, but not limited to, your name, address, telephone number, email address, date of birth, government-issued identification number, photograph of your government-issued identity card or document or other photographic proof of your identity, and information regarding your Digital Token Account). AltCryptoGems will have no liability or responsibility for any permanent or temporary inability to access or use any Services as a result of any identity verification or other screening procedures.



Further, pursuant to the AML/CFT Policy, AltCryptoGems may, in its discretion, carry out continuous monitoring of all AltCryptoGems Accounts. If any unusually large or unusual patterns of trades or any inexplicable or suspicious circumstances are observed, AltCryptoGems may, in its discretion, place an administrative hold on or freeze your AltCryptoGems Account. You agree that AltCryptoGems will have no liability or responsibility for any permanent or temporary inability to access or use any Service caused by such action.

2.4. Additionally, by agreeing to these terms you certify that you pursue participation in blockchain-based networks as a part of your professional activity and are familiar with digital tokens or cryptographic tokens and trading in them and the risks attached to them and their trading, including but not limited to the risks highlighted in the Risk Disclosure Statement.

AltCryptoGems Account

3.1. Number of AltCryptoGems Accounts. AltCryptoGems may, in its sole discretion, limit the number of AltCryptoGems Accounts that you may hold, maintain or acquire.

3.2. AltCryptoGems Account information and security. In order to engage in any trades via the Services, you must create a AltCryptoGems Account and provide any requested information. When you create a AltCryptoGems Account, you agree to: (a) create a strong password that you do not use for any other website or online service; (b) provide accurate, complete and truthful information; (c) maintain and promptly update your AltCryptoGems Account information; (d) maintain the security of your AltCryptoGems Account by protecting your password and restricting access to your AltCryptoGems Account; (e) promptly notify us if you discover or otherwise suspect any security breaches related to your AltCryptoGems Account; and (f) take responsibility for all activities that occur under your AltCryptoGems Account and accept all risks of any authorized or unauthorized access to your AltCryptoGems Account, to the maximum extent permitted by law.

3.3. You are solely responsible for doing all things and taking all actions necessary to monitor and secure your AltCryptoGems Account, and to enable or receive financial or other benefits made available to Digital Token holders.

3.4. You must not create security or any other collateral interest over the Funds in your AltCryptoGems Account except with our prior written consent.

Privacy Policy

Please refer to our Privacy Policy for information about how we collect, use and disclose your personal data.



General Obligations

This Section 5 applies to: (i) all trades completed via the Services, and (ii) any transaction in which you transfer Funds into your AltCryptoGems Account from your External Account or transfer Funds from your AltCryptoGems Account into an External Account.

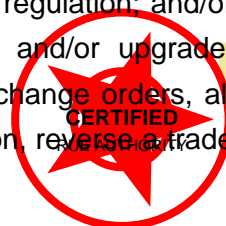
5.1. Conditions and Restrictions. We may, at any time and in our sole discretion, refuse any trade submitted via the Services, impose limits on the trade amount permitted via the Services or impose any other conditions or restrictions upon your use of the Services without prior notice. For example, we may limit the number of open orders that you may establish via the Services or we may restrict trades from certain locations.

5.1.1. Tax Compliance Obligations (\$20,000 and Above account holders are applied!). All users are solely responsible for understanding and complying with the tax laws and regulations applicable in their country or jurisdiction of residence. When your account reaches a point of yield, withdrawal, or taxable event, it is your duty to determine, report, and remit any and all required taxes to the appropriate tax authority. AltCryptoGems does not provide tax advice, and we are not liable for any tax obligations, penalties, or violations that may arise from your use of the Services. By using our platform, you acknowledge and agree that AltCryptoGems shall not be held accountable for any failure on your part to fulfill your tax responsibilities.

5.2. Accuracy of Information. You must provide any information required when creating a AltCryptoGems Account or when prompted by any screen displayed within the Services. You represent and warrant that any information you provide via the Services is accurate and complete.

5.3. Cancellations.

Cancellation of orders. You may only cancel an order initiated via the Services if such cancellation occurs before AltCryptoGems executes the transaction. Once your order has been executed, you may not change, withdraw or cancel your authorization for AltCryptoGems to complete such transaction. If an order has been partially filled, you may cancel the unfilled remainder. We may cancel your order in the following circumstances: (i) you have, in our view, engaged in market manipulation or abuse (as described in Section 7.0 below); (ii) your order under the circumstances involves an obvious error with respect to price, quantity or other parameters; (iii) your order would result in self-execution as described in Section 7.1 below; (iv) if required by any applicable law or regulation; and/or (v) if needed for technical reasons, such as system maintenance and/or upgrade. Cancellation of trades. Subject to Section 7.4 below, in contrast to exchange orders, all trades are irreversible once initiated. While we may, at our sole discretion, reverse a trade



in the case of Manifest Error or if required by any applicable law or regulation or under certain extraordinary conditions, a customer does not have a right to a reversal of a trade.

5.4. Withdrawal, Trade and Tax Verification for High Profit Accumulation. If you accumulate a profit of \$20,000 or more, or engaging in excessive trading according to your current trading plan contract, you will be required to provide a Tax Reference Code to access total investments and profits under the EU law.

5.5. Taxes. It is your responsibility to determine what, if any, taxes apply to the trades you complete via the Services, and it is your responsibility to report and remit the correct tax to the tax authority. You agree that AltCryptoGems is not responsible for determining whether taxes apply to your trades or for collecting, reporting, withholding or remitting any taxes arising from any trades.

5.6. Compliance with all applicable laws and regulations. You represent, warrant and undertake that you have and shall at all times comply with all applicable laws and regulations in all jurisdictions relevant to any Service provided or made available by us to you.

Fund Deposits and Withdrawals

Users are responsible for depositing and withdrawing funds to and from their accounts. AltCryptoGems will provide clear instructions to guide users through the process.

6.1. The maximum monthly withdrawal limit for Silver and Gold plans is \$20,000. Users cannot upgrade to a higher-tier plan (Silver, Gold, or Diamond) using profits earned from trades under any of those same plans. Additionally, once a plan upgrade request is submitted, users cannot revert to a previous plan. To activate a new plan, the minimum deposit requirement for that plan must be met. Upgrade requests cannot be canceled until 60 days have passed. Furthermore, account holders under Silver, Gold, or Diamond plans may only withdraw profits when they complete the one time 5% withdrawal fee and 10% trade income fee to ensure liquidity margin compliance. Violating these terms may result in account suspension under our anti-fraud liquidity protocol.

6.2. The maximum monthly withdrawal limit for Diamond plan holders is \$100,000, applicable after 7 days of subscription and completion of at least 6 consecutive successful trades. Master plan users may withdraw up to \$300,000 monthly after 5 days of subscription and at least 3 successful trades. Other plans, such as Platinum (VIP), do not have withdrawal limits. Withdrawal fees will be applied based on blockchain network conditions and relevant SEC regulations. For accounts with a balance exceeding \$1,000,000, additional fees will apply in compliance with SEC standards for withdrawal.



processing.

Account Monitoring and Reporting

AltCryptoGems will continuously monitor all user accounts for compliance, security, and trading activity. As part of our commitment to transparency and user empowerment, each account will receive a monthly dashboard report that includes performance analytics, trade summaries, portfolio valuation, and profit/loss tracking in an easy-to-understand format.

7.1. The system actively tracks unusual trading patterns, large volume spikes, or any activity inconsistent with a user's plan level or typical behavior. Such activities may trigger a temporary hold or additional identity verification procedures. This is done to maintain the integrity of the platform and uphold anti-fraud and anti-money laundering (AML) standards.

7.2. If your account exhibits signs of automated trading, account sharing, or bot-assisted activity not expressly permitted by your plan level, AltCryptoGems reserves the right to suspend or terminate access pending review. Regular audits are conducted to detect and prevent manipulation, spoofing, or wash trading practices.

7.3. High-tier users (Diamond, Master, and VIP plans) may request customized reporting features, including real-time alerts, expanded trade history exports, and direct account manager oversight. These tools are designed to support active traders and institutional clients in their portfolio management and compliance processes.

7.4. Users are encouraged to regularly review their account activity and report any suspicious transactions to the AltCryptoGems Help Center. Maintaining account security is a shared responsibility, and users must keep their login credentials confidential and up to date.

